

## OVERVIEW - HYNDLAND

Things were fairly uneventful in the latter part of 2018. Just as well, as this gave us a bit of breathing space and planning time before the upheaval of moving into the school for the Spring Holiday and most of the summer term while our building was being refurbished. Our office too had to move, but we were very fortunate in being able to secure two offices on a short-term lease just at the bottom of Fortrose St within the Burgh Hall Business Centre. The businesses and organisations down there made us very welcome but while it was nice to get some peace, we missed the children and being close to all the activity!

The refurbishment went without a hitch much to everyone's delight and the finished building looks great! We have lovely new windows, blinds, a new ceiling and the exterior has been repaired and painted. The interior too was given a fresh coat of paint and we had a joiner in to create more storage space in the cloakroom and the staff room. He also built a new kitchen unit and a couple of cupboards.

Our thanks go to Glasgow City Council for funding most of the work. The cost of the internal painting and joinery work was paid out of our reserves. Likewise, the new toilets, which will be installed during October week, will also be met from reserves saved over the years towards improving the building for our children and staff.

We were very grateful to the school for accommodating us during that time. The alternative may have been to decant somewhere further afield – not something we could even contemplate!

We also have some brilliant news re our Care Inspection! We were inspected on the 23<sup>rd</sup> and 25<sup>th</sup> of September. The focus areas were Care and Support and Staffing – we got '5's' or Very Goods for both!

We expanded on our use of on-line forms – now using them for our Care Plans, Holiday Booking Forms and of course registration forms. They are also used a lot in recruitment and staffing – e.g. support and supervision.

The completion of the MUGA (multi use games area) in March made a big difference to our outdoor space having had no access to the top playground and, has kept the Afty a bit cleaner!

Despite no '12 to 3' Club for the new P1's this year they have all settled in really well. This year we felt we had to do something to help the P1's on our waiting list so we sent out surveys asking if families would be happy for their P1's to be taxied to our service at Thornwood Primary. Many new families took this up and, at the time of writing we are about to offer the service to those families on the waiting list from other year groups a chance of a place or places at Thornwood. The midweek days at Hyndland are full with lengthy waiting lists so hopefully this will help alleviate the problem.

Here's some recent feedback: *'To Fiona & all the Afty staff present & over the last 7 years – thanks for looking after & nurturing our wee girl. You're an inspiration & a little gem in the heart of school & wider community – much love & thanks!'*

*'Can't believe 7 years is over already. I remember like yesterday the day I started. Thanks for making it so special.'* (P7 girl)

*'I love how you balance care and nurturing independence among kids.'*

*'Engagement with the kids is fantastic! The staff seem to know individual kids well.'*

## STAFFING AND TRAINING

Staffing-wise we have had a huge turnover of staff. Over the last 12 months 12 staff, many long-term, have left us for full time jobs or further studying. While we were sad to see them all go we were sorry to lose Mairi one of our assistant managers – she's off doing teacher training. Also, sorry to see Henrique go after 4 years plus as playworker and Breakfast Club Co-ordinator. However, we have welcomed many new staff members including Caroline from our Notre Dame 'branch' who has taken over from Mairi. Despite the turn-over of staff our teams are as popular as ever. Care plan feedback from the children regularly give staff 5 out of 5 stars! And they deserve it. Special recognition to Paddy, Caroline, John and Arlene for their excellent management skills and continuing to make our Clubs the 'best'!

Fiona our admin assistant had a baby girl last November called Maci. She is hoping to return before the end of the year. In the meantime, our temp. admin /finance person Suzanne has been covering for Fiona and has been a very valued member of the office team.

We have 5 members of staff just starting SVQ qualifications this term and one (Paddy) doing a BA in Childhood Practice. We have also accessed lots of short courses on Food Hygiene, Food & Nutrition, Child Protection, Autism Awareness, Epilepsy, and Child Development. Coming up we have Leadership and Management and First Aid.

## OUR SISTER SERVICES

**Notre Dame (Notre Dame Kids Club)** is now in its 5<sup>th</sup> year and continues to be in high demand. The service is full Monday to Thursday and a waiting list is in place. John's team has seen quite a few changes of late as staff have moved on to longer hours at Uni or full-time jobs. So, look out for some new faces as the team builds up once again.

Our service at **Thornwood Primary School (Thornwood After School Club)**, managed by Arlene McKenzie has established itself over the last 6 years. While the numbers are low (smaller school with fewer working parents) she provides a much-needed drop-in and temporary service for those families who are visiting Glasgow and may only be here for a

short while. The team have also welcomed new P1 children from Hyndland and are happy for the taxi service to expand if we find there is demand.

## ATTENDANCE

Total children registered (Includes regular users, drop-ins, breakfast club and holidays): 400 (426), Hyndland: 220 (252), Notre Dame: 122 (124) and Thornwood: 30 (46). Last year in brackets.

- Hyndland regular users: 201 (195)
- Notre Dame regular users: 101 (100)
- Thornwood regular users: 25 (36)

All three services regularly have additional drop-ins where there is space available. Thornwood has also had regular P1 children taxied from Hyndland on midweek days.

### Average Daily Attendance (last year in brackets)

- Hyndland After School Club: 100 (99)
- Hyndland Breakfast Club: 34 (29)
- Notre Dame: 56 (56)
- Thornwood: 20 (24)

## HOLIDAY CLUB

The weather was kind to us once again during the summer holidays and all but one of our planned trips went ahead. Our average per day was 47 – down slightly on last year. Feedback from parents, carers and children was great despite not being in our own club hall with all the facilities we're used to.

Our joined -up activities with the Annexe's Connect2 project was also a great success once again. Enjoyed by all – this year saw our children take part in gardening, baking, knitting (and nattering) and watching a special showing of 'Mary Poppins'. The group also joined us on our trips to Luss, Culzean and Ardrossan Beach. This collaboration with older (slightly!) members of the community is always well received, with lovely relationships being made and nurtured.



**Annexe Communities**  
**Connect2Projector Presents:-**  
**Friday Film Club**  
Featuring: **"Mary Poppins Returns"**



Come watch "Mary Poppins Returns" with the kids from Hyndland After School Club - 1 x

Friday 26th July 2019  
Tickets Free  
Film Starts 2 pm Finishes 4 pm  
All Welcome  
Papers and Refreshments

9a Stewartville Street, Partick, G11 5PE  
phone 0141-357-6747

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Here's what some of the parents thought:

*My son enjoys/enjoyed his time in Summer Club once again 😊 So A HAPPY Son = A HAPPY Mum 😊 Thanks Again Hyndland Summer Club! YOU ROCK 🙌👍'*

*'..... has genuinely lived his best life over the summer holidays between family holiday and trips and the Afty summer programme. He has come home happy, smiling and filthy, the way it should be for a wee boy! Thank you all for a great summer, it makes life as a working parent much easier to know that you child is in safe hands but is also having a great time.'*

We also got some constructive comments and suggestions which we will, of course, take on board e.g. we will now, not only confirm we've received your booking form, but will also confirm what days you have booked.

## PARTNERSHIP WITH THE SCHOOL

As always, we hugely appreciated our good relations with Hyndland Primary School, Notre Dame Primary School and Thornwood Primary School. The mutual respect and support between us is something that creates a real community environment, and really does have the best interest of the children at heart. With regular meetings with senior staff from the schools, we can ensure we are all up to date with any issues and informed of essential information to meet the wellbeing of all the children.

PS We are missing Jannie John and wish him a speedy recovery from his recent illness.

## MANAGEMENT BOARD

Our Board of Management continues to be well supported with (currently) 8 members. However, we are losing Gordon McCrae our Chairperson of many years (Board Member for 14 years!) We will miss him very much – and not just for his chairperson skills! Gordon has been an enormous advocate of the Afty and has been there for us over the years facing the many events, challenges, expansions and threats to our service. He's attended nearly all our AGMs, fundraising and fun days where he excelled as Chief burger chef! However, our newer members are very committed, and I look forward to working with them.

We hope to have a couple more members in time for the AGM, but we are always looking for new members – especially from Thornwood and Notre Dame. Many, many thanks to the Board for their continued

attendance at meetings and very valuable assistance and guidance in the running of the Club.

We highly appreciate all the parents that take time to share their knowledge and commitment, to help provide a stable management group for the managers and staff to seek guidance and encouragement. If anyone is interested in joining our Board of Management, come to our AGM or please do get in touch.

## FINANCE REPORT

At the time of writing we do not have the official audited accounts. However, I am happy to report that while we have had extra expense of moving the club into the school and the office to external rooms at the Business centre the Club is in a good financial position. I am sure when the audit is published it will reflect that the general excellent management once again which, while not stinting on quality, variety and good service to all our families, the team manages to also use funds wisely and appropriately.

The Afty's financial statements for 2018/19 are being audited by accountants Alexander Sloan. This audit will confirm that the statements give a true and fair view of the club's affairs at the end of the financial year and that they have been properly prepared.

Looking forward to 2019/20 the Afty faces the challenge associated with continuing to provide a successful and popular service across three sites. Recognising the necessity of ensuring that the club's sound financial management continues, and considering the challenges ahead, the board has agreed a fee structure for 2019/20, as noted below. This structure will support continued investment in Afty staff, and the quality of care delivered across the entire club during 2019-2020.

The audited accounts and an explanation of our finances will be available at our AGM on the 23 October at Notre Dame Kids Club in Notre Dame Primary School. All welcome!

## FEES 2018-19 (ALL CLUBS)

Service	2019-20	2018-19
Annual Registration Fee	£36	£36
After School Clubs	£12.50	£12
Holiday/In-service Day	Full Day - £26.50 Half Day - £16.50	Full Day - £26.50 Half Day - £16.50
Drop-in	£14	£13.50
Breakfast Club	£4	£4
12-3 Club	N/A	£14
Late Fees	£25 to 6:15pm £35 to 6:15pm – 6:30pm	£25 to 6:15pm £35 to 6:15pm – 6.30p

## ANNUAL REPORT 2018-2019

### AGM

23 October 2019 @ 7pm

Venue: Notre Dame Kids Club  
30 Havelock Street  
Glasgow G11 5JE



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Incorporating  
Notre Dame Kids Club  
Thornwood After School Club

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Charity no. SC032486  
Company no. SC224963

Hyndland After School Club  
1992-2019